



# Trusted Recruitment for the Education Sector

Make us your partner of choice. We welcome the opportunity to demonstrate the quality of service we provide.

A woman with short blonde hair, wearing a light pink blazer and a gold necklace, is smiling and clapping her hands. In the foreground, a person's arm is raised, wearing a black long-sleeved shirt and a red and white striped wristband. The background is a classroom with a whiteboard and various posters.

**Driving success  
through talent  
solutions**

**CALL US: 0203 005 3854**  
**[www.surecallededucation.com](http://www.surecallededucation.com)**



### **Our Experience**

Established for over 20 years, we work closely with our clients to provide staffing solutions which meet their needs perfectly.

### **Our Vision**

We aspire to be the recruitment partner of choice for any education establishment seeking reliable and efficient staffing services.

### **Our Expertise**

We can offer over 20 years of staffing expertise. This includes over 10 years of education experience plus a strong commitment to safeguarding and safer recruitment checks.

### **Our Promise**

We have a large portfolio of schools and colleges as a testimony of our ability to deliver what we promise

We aim to be the premier provider of permanent and temporary school talent, delivering outstanding service to clients and candidates.

# Your Trusted Recruitment Partner

## Proven Track Record

We have successfully placed candidates in Primary, Secondary and Further Education roles for many years

## Tailored Solutions

We create customized staffing strategies to meet your needs.

## Speed and Quality

We deliver quickly without compromising the quality of our candidates or our services

## Market Expertise

We deeply understand the Education Sector and its evolving challenges.



Classroom  
Teachers

Classroom  
Support Staff

Subject  
Specialists

Heads of  
Department/  
Heads of  
Year



Admin  
Staff

Student  
Support  
(Counsellors  
etc)

Head  
Teachers

SEN  
Support



# Our Recruitment Processes are Streamlined to Deliver



# Our Compliance Processes



We have invested heavily in ensuring we are fully compliant across all areas of our business.

- Addition of a dedicated Compliance Manager and team within the agency
- Existing processes and policies reviewed, and new ones added across the business
- Automation of compliance management processes through implementation of Joined Up

To demonstrate our commitment to compliance we have recently passed several audits including;

- REC Accreditation
- Crown Services
- Neuen

# Comprehensive Teacher Pre-employment Process

- **Thorough Assessment**  
Before representation on a client site, our candidates undergo meticulous evaluations.
- **In-Person Interviews & School Inductions**  
Face-to-face interviews and School-specific inductions ensure alignment with client needs.
- **Document & Background Checks**  
Verification of eligibility to work in the UK, DBS checks, Prohibited checks, Reference checks and comprehensive background assessments.
- **Professional References**  
References from past education employers available on request.
- **Ongoing Compliance checks**  
We maintain our staff compliance with automated alert system to keep Safeguarding training, DBS checks and all other Safe recruitment checks up-to-date and in line with KCSIE guidelines.
- **Safety and Security Assurance**  
Our rigorous process ensures the safety and security of both clients and workers.



Before representation on a client site, our candidates undergo meticulous evaluations.



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The image shows a group of students walking away from the camera in a large, brightly lit hallway. The students are silhouetted against the intense light coming from large windows in the background. Two students in the foreground are wearing backpacks. The overall atmosphere is warm and bright, with long shadows cast on the floor. There are two large, semi-transparent circular overlays: a teal one on the left and a yellow one on the right.

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# Candidate Management

- **Dedicated Account Manager**  
As a client of Surecall Education, you will have your own dedicated account manager who is reachable 24/7.
- **Comprehensive Candidate Profiling**  
Candidates' complete profiles and answer specific questions to ensure role suitability
- **Stringent Compliance Ratings**  
Candidates rated out of 100% for compliance; below 100% means ineligibility for School employment
- **Automated Compliance Management**  
Automated monitoring for renewals (e.g., medicals, driving licenses, working time directives) to maintain compliance.
- **Record-Keeping**  
Flags for documenting work-related conduct issues, criminal history, or violent behaviour.



## Face Recognition

Automated clock-in/out systems for simplicity

## Payroll

Compatible with most payroll systems including e-tips/ Magnit



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